THE RITZ-CARLTON
YACHT COLLECTION

Frequently Asked Questions for Caribbean Onboard Credit Offer

What is the onboard credit offer?
The onboard credit offer provides guests with up to $1,000 USD per suite, per voyage, based on double occupancy. The amount varies by suite category, voyage, and country of residency. The applicable onboard credit amount will be disclosed at the time of booking.

Is the onboard credit offer combinable with other offers?
Yes, the onboard credit offer is combinable with other offers. Offers are subject to change at any time, and additional restrictions apply.

How can this credit be used onboard?
Onboard credit can be used toward eligible onboard purchases including spa treatments, specialty dining, and shore excursions. Pre-Designed Private and Custom Private Excursions do not apply. Certain exclusions may apply.

What happens to unused onboard credit?
Any unused onboard credit remaining at the end of the voyage will be forfeited, is non-transferable, and is not redeemable for cash except where required by applicable law.

Will the onboard credit amount be the same for every suite?
No. The onboard credit amount varies by suite category and voyage, ranging from $250 to $1,000 per suite. Crossing voyages have onboard credits of up to $3,000 per suite.

How does the offer work for back-to-back (B2B) voyages?
Guests will receive the applicable onboard credit per suite, per voyage, provided each voyage is included in the offer and meets the offer requirements.

What happens if I cancel, modify, or rebook my reservation?
Eligibility for onboard credit following a cancellation, modification, transfer, or rebooking is governed by the applicable offer terms, the Booking Terms and Conditions, and applicable law.

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Terms and Conditions

Onboard credit offer applies to new bookings made on select voyages, and amount varies based on suite category. Guests who reserve their voyage will earn up to $1,000 onboard credit per suite applied to their booking, based on double occupancy. Onboard credit amounts range from $250-$1,000 per suite based on suite category. Onboard credit may be applied toward eligible onboard purchases, including spa treatments, specialty dining, and shore excursions booked onboard. Any unused onboard credit remaining at the conclusion of the voyage will be forfeited. This offer is not redeemable for cash except where required by applicable law, is non-transferable, and is capacity-controlled. Cancel and rebook do not apply. If a reservation is cancelled, modified, transferred, or rebooked, the onboard credit will be forfeited unless otherwise permitted by the Company or required by applicable law.

This offer may be withdrawn or modified for future bookings at any time without notice. This promotion is only valid for bookings made on or after November 6, 2026, except as otherwise required by applicable law or the Booking Terms and Conditions.

Additional restrictions apply.