THE RITZ-CARLTON
YACHT COLLECTION

Frequently Asked Questions for Onboard Credit Offer

What is the Exclusive Onboard Credit offer?
The Exclusive Onboard Credit offer provides guests with $500 USD per suite, per voyage based on double occupancy. The amount may be applied to any voyage for a limited booking window, starting on November 24, 2026 and expiring on December 01, 2026. This offer may not be added after December 01, 2026. All suites are eligible and all suites receive $500 USD onboard credit independent of suite category.

Is this offer combinable with other offers?
Yes, this offer is combinable with other offers. Offers are subject to change at any time, and additional restrictions apply.

How can this credit be used onboard?
Onboard credit can be used toward eligible onboard purchases including spa treatments, specialty dining, and group shore excursions. Pre-Designed Private and Custom Private Excursions do not apply. Certain exclusions may apply.

What happens to unused onboard credit?
Any unused onboard credit remaining at the end of the voyage will be forfeited, is non-transferable, and is not redeemable for cash except where required by applicable law.

Will the onboard credit amount be the same for every suite?
Yes. All suites receive $500 USD per suite, per voyage, independent of suite category.

How does the offer work for back-to-back (B2B) voyages?
Guests will receive the applicable onboard credit per suite, per voyage, provided each voyage is included in the offer and meets the offer requirements.

What happens if I cancel, modify, or rebook my reservation?
Eligibility for onboard credit following a cancellation, modification, transfer, or rebooking is governed by the applicable offer terms, the Booking Terms and Conditions, and applicable law.

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Terms and Conditions

Onboard credit offer applies per suite to new bookings made on any voyage as long as the booking is made from November 24, 2026 to December 01, 2026. Onboard credit amount is $500 per suite independent of suite category. Onboard credit may be applied toward eligible onboard purchases, including spa treatments, specialty dining, and group shore excursions booked onboard. Any unused onboard credit remaining at the conclusion of the voyage will be forfeited. This offer is not redeemable for cash except where required by applicable law, is non-transferable, and is capacity-controlled. Cancel and rebook do not apply. If a reservation is cancelled, modified, transferred, or rebooked, the onboard credit will be forfeited unless otherwise permitted by the Company or required by applicable law.

This offer may be withdrawn or modified for future bookings at any time without notice. This promotion is only valid for bookings made from November 24, 2026 to December 01, 2026, except as otherwise required by applicable law or the Booking Terms and Conditions. Additional restrictions apply.